Landlines in the UK are going digital.

Are you ready?

The UK's landlines are getting an upgrade and soon most phone calls will be made over a broadband line. Don't worry, your landline is here to stay. Your phone number won't change, and over 99% of handsets work with the new system.

For most customers, the move to Digital Voice, BT's new home phone service is as simple as plugging your phone into a router rather than the phone socket on the wall.

If you don't have broadband
Don't worry, BT will be offering a dedicated landline service, allowing customers to use their landline in the same way they do today.

Supporting customers every step of the way
If you identify as vulnerable or need additional support, please contact your phone company. BT customers can call **0330 1234 150**.

If you use a healthcare alarm or medical pendant which allows you to press for help in an emergency, or a burglar alarm, inform your phone company and check with your equipment provider about any needed upgrades before the switch.





For more information about Digital Voice, visit:
bt.com/digitalvoice